Questions and Answers

Q. What kind of tickets can I buy at a Quicket?
A. The Quicket issues one way full economy Airbus tickets between Calgary and Edmonton or Edmonton and Calgary.

Q. How far in advance can I buy my Airbus ticket?
A. You can buy your Airbus ticket only on the day of your flight.

Q. Can I select a seat?
A. Yes, the Quicket lets you select smoking; or non-smoking window or aisle.

Q. Will I know how much my flight will cost?
A. The fare shown on the Quicket screen is the fare you will be charged providing you buy your ticket at that time.

Q. When am I billed?
A. Your credit card will be billed in the normal manner.
Double your Aeroplan points!

Now when you use Quicket to purchase your AirBus ticket or receive your boarding pass – you’ll also double your Aeroplan mileage points. That’s 1,000 points for each one-way AirBus ticket!

Just remember to attach your Aeroplan sticker to your ticket. And if you are obtaining only a boarding pass, attach a second sticker to the large section of your Quicket boarding pass.

But hurry! This special Aeroplan double bonus is only available until September 30.

Canada’s First

Pacific Western’s Quicket is Canada’s first automated self service center. And it’s designed specifically for you – the AirBus passenger.

Quicket allows you to handle check-in, ticketing transactions and seat selection – all in a matter of seconds. It can even give you a boarding pass if you already have a ticket.

Finding Quicket

You’ll find a Quicket conveniently located near Pacific Western AirBus counters at both Calgary International and Edmonton Municipal Airports.

A major credit card is all you need

All you need to operate Quicket is a major credit card. Cards from Pacific Western, American Express, VISA, Mastercard, En Route, and Diners Club are all accepted.

How to operate Quicket

Operating Quicket is quick and easy. First, simply insert your credit card into the appropriate slot. A portion of your credit card will remain visible – so there is no danger of losing it. Second, follow the step-by-step instructions that appear on the screen. Then use the keyboard to supply information as requested. Lastly, just remove your credit card and wait for your tickets to be printed. Quick and easy – that’s Quicket!

Your ticket and boarding pass

If you already have an AirBus Ticket

Quicket can also supply you with just a boarding pass. Follow the same easy steps and you will receive a two-part boarding pass/receipt. Please remember to match the Quicket boarding pass with your flight ticket then present both at the departure gate.

Quicket – just one more way Pacific Western serves you better.